



# ISLAND CONNECTIONS

NEWSLETTER  
VOLUME 1

## Inaugural Issue



## Guam

As a group of companies committed to Customers First in all that we do, we take the time to recognize those men and women who go above and beyond in service excellence. Not only do they meet and exceed our expectations, but more importantly, our customers' expectations.

For this we thank the following Guam motors team members: GUAM TOP SALES AWARD WINNERS are for the 1st QUARTER: Steve Tamunda -Ford, Mazda, Kia, Lincoln & Volvo Showroom; and Jimmy Casem – Honda, Acura & Kia Showroom; for the 2nd QUARTER: Rajee Jackson – Ford, Mazda, Kia, Lincoln & Volvo Showroom;

Marvin Gatdula – Honda, Acura & Kia Showroom; and Rudy Natividad – Car Mart. Congratulations!

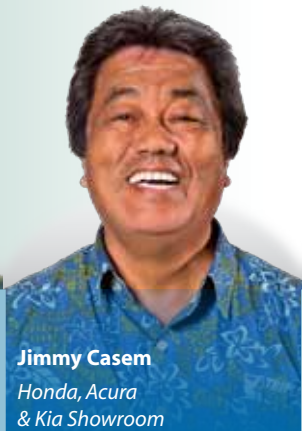
Please take the time to congratulate each team member. We look forward to seeing new names on our next winning list.

## GUAM TOP SALES AWARD WINNERS

### 1st Quarter



**Steve Tamunda**  
Ford, Mazda, Kia, Lincoln  
& Volvo Showroom



**Jimmy Casem**  
Honda, Acura  
& Kia Showroom

### 2nd Quarter



**Rajee Jackson**  
Ford, Mazda, Kia, Lincoln  
& Volvo Showroom

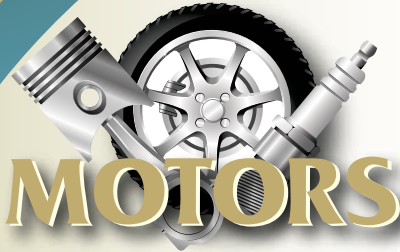


**Marvin Gatdula**  
Honda, Acura  
& Kia Showroom



**Rudy Natividad**  
Car Mart

# Saipan



To uphold our premium standards and consistent support for training and education to our employees, for one full week from July 21-25, Triple J Enterprises graciously hosted Mr. Ngoi Chee Hien. Mr. Hien, is the manager for Hyundai's Technical Training Group, Asia & Pacific Regional Headquarters. He came to Saipan to facilitate the "2014 Saipan Technical Support and Training" program.

Rather than sending one technician to Malaysia (Hyundai's Asia training center) for training, who would then come back and teach the other techs what he/she has learned. Hosting it in Saipan benefited our technicians who not only would be trained in their own facility but also receive the same methodology that a lead technician would receive in Malaysia. Also, this gave the opportunity and feedback for off-island trainers like Mr. Ngoi to explore the idea of training outside their region and seeing the types of equipment and tools being used.

Among the items covered in the training program were diagnostics for Hyundai's new GDI engines and electrical diagnostics and trouble-shooting.

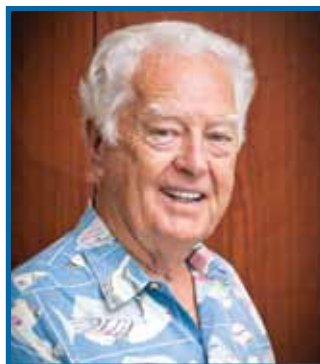
Congratulations to our technicians who completed the 2014 Saipan Technical Support and Training program. They are: Joselito Hernandez; Luis Cepeda, Jr.; Scott Tabhan; Gaylord Gabriel; and Rogelio DeGuzman.



From Left to Right: Joselito Hernandez; Luis Cepeda, Jr.; Scott Tabhan; Gaylord Gabriel; Rogelio DeGuzman; Ngoi Chee Hien, the Hyundai trainer



# FROM THE CHAIRMAN'S DESK



A thirty-year anniversary should be reason to celebrate. It should also be a time to reflect, introspect and project.

In looking back over the years, "Customers First" has always been more than a marketing slogan it is a maxim that has guided Triple J in its 30 years of existence. Everyone talks about quality, but at Triple J, our belief is that when you put customers first in your business model, you will realize your desired results in growth. Every employee past and present, every client/customer past and present, friends and partners have contributed to the success of Triple J.

So what exactly does turning thirty mean for our group of companies? It means we're not slowing down!

As you will see from the pages of this newsletter, we've been busy in our markets - we continue maximizing opportunities in our core businesses, expanding and branching out where there's potential. Hand in hand with our business expansion, we continue to strive to improve lives and build better communities with our philanthropic contributions. This newsletter allows us the opportunity to share and take joy in our accomplishments – together.

Our greatest strength is the dedication of our staff and customers. As we proceed to the next decade, I look to the future with confidence.

**ROBERT H. JONES**  
*Chairman & CEO*

## CALENDAR OF EVENTS

### OCTOBER

<b>Wed. 1st</b>	Republic of Palau Independence Day; Federated States of Micronesia Chuuk Constitution Day
<b>Sat. 4th</b>	Equal Employment Opportunity Training (Guam Managers)
<b>Mon. 13th</b>	Columbus Day; CNMI Commonwealth Cultural Day
<b>Sat. 25th</b>	Triple J Robbie Weber Grass Roots Festival (Guam)
<b>Fri. 24th</b>	Federated States of Micronesia United Nations Day
<b>Mon. 31st</b>	Halloween

### NOVEMBER

<b>Mon. 3rd</b>	Federates States of Micronesia Independence Day
<b>Tue. 4th</b>	Election Day (Guam); CNMI Citizenship Day
<b>Sat. 8th</b>	Federated States of Micronesia Pohnpei Constitution Day
<b>Tue. 11th</b>	Veterans Day; Federates States of Micronesia Veterans of Foreign Wars Day
<b>Sat. 15th</b>	Triple J 5k "Run of Colors" (Guam)
<b>Mon. 17th</b>	Republic of Marshall Islands President's Day
<b>Thur. 27th</b>	Thanksgiving Day; Republic of Marshall Islands Kamolol



## EMPLOYEE TRAINING/ CERTIFICATION COMPLETION

### Triple J Auto Group Guam



Triple J Auto Group is pleased to announce ten newly certified Master Technicians, the highest honor by the manufacturer for automotive technicians. Each technician went through an extensive training program, which is a significant achievement. This certification not only validates their training and

professionalism but also demonstrates to the public their commitment to excellence.

Agapito Salalila, Gerrardo Imasa, Ron Quintanilla, Ren Escalante, Ray Lagman, Fernando Fredeluces, Errol Adonay, Roger Melencio and Lito Flores received



certification as Ford Master Technicians. Leroy Leon Guerrero received certification as a Honda and Acura Master Technician, which puts him in the highest rank of only a handful of techs in the country that hold both certifications.



Every year Ford dealerships around the world provides Professional Sales Consultant II Training and Product Training for Escape, Explorer and Transit Connect. This years' training was held on August 12th through August 15th at the Triple J Auto Group Training Room in Upper Tumon, Guam. 11 participants from Guam and Samoa participated in the four-day **Professional Sales Consultant II Training And Product Training: Escape, Explorer And Transit Connect** held at the Triple J Auto Group Training Room in Upper Tumon. Training instructor was Mr. Luis Ramon Iluster who is from the In Depth Training Resources Training Consultant for the Ford Motor Corp.

#### Participants are:

Erica Susuico  
Ernie Murphy  
Helen Kusunoki  
Ledean Celis  
Michael Advincula  
Rajee Jackson  
Sharon Carreon

Sharon Dorion  
Steven Tumanda  
Alby Moananu (Samoa Motors)  
Anthony Togafam (Samoa Motors)





## EMPLOYEE TRAINING/ CERTIFICATION COMPLETION

### Triple J Commercial Tire Center

Employees completed Powered Industrial Truck (Forklift) Operator Training.



**Tim Manibusan**



**Donald Torres**



**Carlito Manansala**

## *Employee of the Quarter Awards*

## RENTAL



**Eufracio "Santi" Rodriguez**



**Frannie Cepeda**



## PRODUCT LAUNCH

Triple J introduced its newest product line - Pitbull Energy Drink, at the 2014 Pacific Hotel & Restaurant EXPO on May 21 & 22nd at the Hyatt Regency Guam. On hand to introduce and partake in the official ribbon cutting for this event was our Five Star General Manager for Guam, Jim Herbert.

**LOOK OUT FOR PITBULL AT YOUR FAVORITE STORES ON GUAM! RIGHT NOW YOU CAN GET 2 FOR \$3 AT ALL 76/CIRCLE K STORES ON ISLAND! FOR A LIMITED TIME ONLY!**



PANAX . GINSENG . GUARANA . NIACIN . VITAMIN B12 . TAURINE

# DRINK TO YOUR HEALTH

**SAFE AND REFRESHING, PIT BULL ENERGY DRINK**





# COMMUNITY HIGHLIGHTS

## Saipan Chamber of Commerce Corporate Challenge

Saipan staff take a break for a photo opp during the Corporate Challenge held on May 24th.

Saipan



## Saipan PSS Career Fair

OVER 200 junior high and high school students from three schools on Saipan and about 50 businesses and agencies participated in the cooperative education program or Co-Op Training Career Fair held in Taga Hall at the Saipan World Resort on September 17, 2014.





# COMMUNITY HIGHLIGHTS



## 2014 RELAY FOR LIFE

We are a group of companies committed to helping finish the fight by supporting the Guam Chapter of the American Cancer Society's efforts to find cancer causes and cures. On Friday, May 23 - through Saturday, May 24th, hundreds of employees, friends and families of Triple J came out to support the 2014 Relay for Life. Triple J's Cure Driven Team raised a total of \$41,203.00 to help support the Cancer Society's efforts! We were presented the "Best Canopy Décor" and "Team Spirit" awards!

CANCER, WE'RE COMING TO GET YOU! WE ARE ON A MISSION TO END IT! FIGHT THE GOOD FIGHT. FINISH THE RACE. KEEP THE FAITH.

## GUAM CANCER CARE

The family and management team of Triple J Enterprises presented Guam Cancer Care with a thirty thousand dollar check, from funds raised at Triple J's first ever run of colors, to support the organizations mission of raising cancer awareness on Guam.



## GUAM MUSEUM FOUNDATION

**TRIPLE J AND THE GUAM MUSEUM FOUNDATION, INC. ANNOUNCE A TWO-YEAR, \$30,000 SPONSORSHIP**

We provided the Guam Museum Foundation, Inc., a 501 (c) (3) non profit corporation, with the official transportation vehicle, a Ford Transit Connect cargo van, for the Museum Curator Sandy Yee, to support the educational lectures and traveling exhibits at our islands schools. "Words cannot express the multitude of good this generous donation will bring to school children throughout Guam, as the Guam Museum makes its way into schools for presentations of the Guam and Chamorro histories," said Joseph Flores Artero-Cameron, President of the Department of Chamorro Affairs and Board Secretary of the Guam Museum Foundation.



# COMMUNITY HIGHLIGHTS



## 2014 SMOKIN' WHEELS

Triple J Ford transformed a 2014 Ford Raptor for entry in the 2014 Smokin' Wheels 3 Hour Endurance Race in April 2014. Competing for the first time ever, Jay Jones and Robert H. Jones finished strong! 3rd Place in our division and 5th place over all...not too shabby for its first time in the 3 hour Smokin' Wheels Enduro Race so you can bet we are pretty proud. Did we mention stock engine, stock suspension? The goal was to finish strong, do our best and prove that Fords are built tough!



## FORD GLOBAL WEEK OF CARING INITIATIVE

As part of the Ford Global Week of Caring (GWC) program, over thirty Triple J employees, their family members and friends participated in a clean up on Saturday September 6th at the Guam Housing and Urban Renewal Authority's Guam Elderly Project "Guma' Trankilidat"





# COMMUNITY HIGHLIGHTS



## GUAM FOOTBALL ASSOCIATION

Triple J Auto Group announced its Platinum sponsorship agreement with the Guam Football Association (GFA) in March. The sponsorship agreement, which will run through December 31, 2015, includes the official vehicle, a 2014 Ford Mustang, for GFA Technical Director and Matao Head Coach Gary White and naming rights for the Robbie Webber Youth Soccer League. "We are delighted to be a Platinum Corporate sponsor for GFA," said Jeff Jones, "Teaming – whether in sport or business – inspires people and communities – that's why this partnership makes sense – we have a collective vision for our island and its youth."



## GUAM NATIONAL YOUTH FOOTBALL FEDERATION

Triple J Ford announced in August, its two-year renewal agreement as the official sponsor of the Guam National Youth Football Federation. The sponsorship agreement will run through the 2015 season. "It is important for our group to give back to the community we live and do business in, there is no better feeling than supporting our youth and reminding them we are a big fan, and it is our hope to create big fans out of them in the future," said Jay Jones





# COMMUNITY HIGHLIGHTS

## Palau

### Neco Plaza

Neco Plaza provided support for the Palau Volleyball/ Soccer/ Table Tennis and Swimming Teams playing for the 8th Micronesian Games held in Pohnpei last July.

July also brought about the highest sales in Neco Plaza history!



### 2014 Government Business League

Neco Basketball Team is the defending league champion. The season started last August 18, 2014.



## Marshall Islands

### Canvasback Missions

Triple J Payless Majuro recently donated 6 crates of medical supplies and 3 pallets of potting soil to the Canvasback Missions. Canvasback Missions are humanitarian missions conducted several times a year in the pacific.





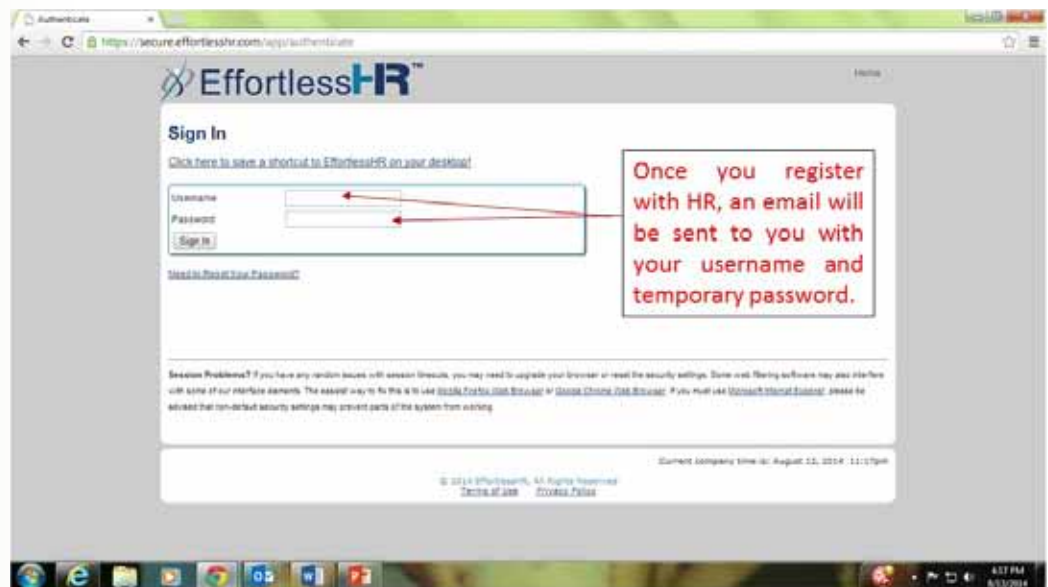
# "HOOT HOOT!"

## New HR System Coming Soon!



Triple J's HR Department is pleased to announce the soft launch of its new HR Management System, EffortlessHR. The system has been "soft launched" in Motors Guam, but it will eventually be introduced to all affiliates. Some of the features of the new system include:

- A place to view current and past company-wide announcements
- The ability to view documents related to your employment such as past performance reviews
- A portal to request for leave
- An outlet to confidentially report any issues of noncompliance or wrongdoing in the group
- A place to download HR forms
- A way to hold employees accountable for the property assigned to them
- A place to download federal labor law signs and posters
- An applicant tracking system that will allow the company to take online applications



Be on the lookout for the new system when it comes your way!



15% discount at Tommy Hilfiger, the only way to avail of this benefit is to be enrolled with EffortlessHR.